



ZENITH ECLIPSE JOURNAL

ROAD FREIGHT

The load defines the route.

A road-freight plan begins with the packed load, the vehicle and the places it must reach. Connect equipment suitability, legal access, border requirements and receiving arrangements before comparing a direct movement, consolidation or container drayage service for the shipment.

THE COVER STORY

Let the load define vehicle suitability.
Plan access, borders and legal movement.
Connect dispatch with the receiving window.

03

DEFINE THE SERVICE

Choose the option that fits the brief.

04

AGREE THE CONTROLS

Read the evidence and responsibilities.

06

CONNECT THE PLAN

Align milestones and handoffs.

THE ZENITH ECLIPSE APPROACH

Start with the load and the sites.

A vehicle choice is useful only when it matches the cargo, route permissions, loading arrangements and receiver's ability to accept delivery.



We review domestic and international road-freight enquiries for full loads, part loads, border movements and container drayage. Share packed dimensions, weights and handling restrictions alongside collection and delivery details. These establish the starting point for vehicle, route and operating-scope review.

Equipment suitability depends on load distribution, packing, securing, access and any specialist requirements. The performing carrier confirms the appropriate vehicle, driver and permissions for the lane. Collection and arrival estimates also depend on border processes, applicable operating rules and appointments.

Compare direct and consolidated movements against handling and receiving needs as well as price. Agree who loads, unloads, supplies documents and resolves exceptions. We connect the dispatch instruction with the delivery window so a delay or access problem produces a clear decision.

IN THIS EDITION

- 03** Choose the road service
- 04** Check the load and lane
- 05** Connect collection and receipt
- 06** Manage dispatch through delivery
- 07** Build the road enquiry
- 08** Talk to our freight team

SERVICE OPTIONS

Choose the road service.

Match the service to the packed load, handling exposure and delivery requirement. Vehicle and route acceptance are confirmed for each movement.



01 Full-truckload movement

For a dedicated vehicle movement, define the complete load and the collection-to-delivery scope. Review body type, load distribution, securing and site access with the performing carrier. Confirm appointments and responsibilities before treating the proposed truck as suitable for dispatch.

02 Part-load consolidation

For compatible loads sharing a vehicle or consolidation route, state dimensions, weights, stackability and handling limits. Review intermediate handling, scheduling and delivery appointments. Agree the acceptance process and how cargo identity is maintained through transfers and final receipt at destination.

03 Cross-border carriage

Map the proposed lane, border points and required transit or customs arrangements. Identify the responsible declarants and carrier permissions. Review document readiness, driver operating rules and receiving flexibility before confirming a movement through the countries involved in the route.

04 Container drayage

Connect the container's release, terminal appointment and receiving site with the required equipment and return instructions. Confirm weight and access suitability with the performing carrier. Align collection and empty return with the actual terminal and carrier conditions for the movement.

SERVICE CONTROL POINTS

Check the load and lane.

Confirm what the vehicle will carry, where it can operate and which party supplies the evidence needed for dispatch and receipt.



CONTROL	WHAT TO AGREE AND VERIFY
Vehicle & load fit	Provide packed dimensions, weights, distribution and handling restrictions. The carrier checks body, equipment, axle and route suitability for the proposed load; payload cannot be inferred from vehicle type alone.
Loading & securing owners	Agree loading, securing, inspection and unloading responsibilities with competent parties. Confirm suitable access and equipment at both sites; record any change in packing or load profile before dispatch.
Route & operating rules	Review lane permissions, border access and local restrictions with the carrier. Plan around applicable driving, rest and operating rules; requirements vary by jurisdiction, vehicle and the specific movement.
Transport & border records	Identify required commercial, transit and customs records and their owners. Use CMR or accepted eCMR arrangements where applicable; a transport record does not automatically replace the required customs declaration.
Special-cargo acceptance	Disclose dangerous goods and specialist handling requirements before vehicle selection. Qualified parties confirm classification, documentation, suitable carrier and equipment under applicable rules, including ADR where relevant to the lane.
Charges & receipt evidence	State appointment, waiting, loading, unloading and delivery-evidence arrangements. Separate agreed carriage from access delays or extra handling; identify who approves additional work and how exceptions affect the quoted charges.

A suitable vehicle needs a workable lane.

SOURCE READING

UNECE / Transport records and eCMR
EC / Driver-hours scope and exceptions
UN / ADR 2025 and applicable corrigenda

OPERATING INTERFACES

Connect collection and receipt.

A clear handoff keeps vehicle suitability, document readiness and the receiving appointment connected throughout the road movement.

01

ORIGIN / DISPATCH

Collection and dispatch

Confirm the ready load, site contact, access and loading appointment. Name the party responsible for loading and securing checks. Record acceptance, cargo references and visible exceptions before the vehicle departs under the agreed transport instruction.

02

BORDER / TRANSIT

Border and transit handoff

Give the carrier and appointed broker consistent cargo and commercial information. Confirm the required transit arrangement and responsible declarants for the lane. Escalate document discrepancies or authority holds before arranging the next delivery appointment or transfer.

03

DESTINATION / RECEIPT

Receiver and unloading

Confirm site access, delivery slot, unloading responsibility and the required receipt record. Agree how shortage, visible damage or refusal is reported. Keep the receiver and decision contact available while the driver and responsible carrier resolve an exception.

Make the receiving window workable.

Agree temperature-sensitive or other specialist requirements with the responsible professionals and performing carrier. Confirm accepted equipment, monitoring and the party authorised to assess any exception for the shipment. Use the named Incoterms® rule and precise place for sale obligations. The road-service scope separately records collection, border support, delivery and any handling responsibilities.

MILESTONES & EXCEPTIONS

Manage dispatch through delivery.

Tie each update to the next route or receiving decision. Keep proposed arrival times distinct from completed transport events.

MATCH

DISPATCH

TRANSIT

RECEIVE

We agree reporting around dispatch, relevant border or terminal events and final delivery. Updates use the performing party's available information and should identify the cause, expected impact and approval needed when the planned movement changes.

01 Before vehicle release

Check the accepted load, vehicle, driver arrangements, documents and appointments. Resolve changes in cargo or site access with the carrier before the dispatch instruction is treated as ready.

02 At a border or route exception

When a hold, closure or access issue affects progress, identify the responsible decision party. Review lawful alternatives, receiving implications and added costs before approving revised instructions for the movement.

03 At delivery and closure

Record arrival, unloading and agreed proof of delivery, with any noted exception. For drayage, include equipment-return evidence where required. Reconcile waiting or additional work against the agreed service terms.

SOURCE READING

[ICC / Sale terms and road-service boundaries](#)

SERVICE ENQUIRY WORKSHEET

Build your road-freight enquiry.

Give our team these eight details to review vehicle suitability, route access, border interfaces and the required collection and receiving scope.

YOUR ROAD FREIGHT ENQUIRY / EIGHT DETAILS

- ☐ Cargo description, piece count, packed dimensions, weights and load distribution
- ☐ Packing, stackability, securing, handling and any declared dangerous-goods requirements
- ☐ Collection and delivery addresses, access limits and named site contacts
- ☐ Cargo-ready date, loading slot, delivery window and receiver flexibility
- ☐ FTL, LTL, drayage or specialist equipment request with supporting load information
- ☐ Border points, brokers, transit needs and parties responsible for declarations
- ☐ Loading, unloading, delivery-evidence and equipment-return responsibilities
- ☐ Named Incoterms® rule and place, service boundary and waiting or extra-work terms

Still defining the service scope?

Start with the packed load, endpoints and receiving window if the vehicle choice is developing. Tell us about site access, borders and handling restrictions early. Our team will review the proposed lane and operating scope. Vehicle, performing-carrier acceptance, permissions and schedule assumptions are confirmed for the specific movement.

[SEND YOUR ROAD FREIGHT REQUIREMENTS](#)



ZENITH ECLIPSE
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YOUR NEXT SERVICE ENQUIRY

**YOUR LOAD.
A WORKABLE ROAD
PLAN.**

**Let's connect
the details.**

Share the load profile, collection point, destination and receiving window. Include access, border and specialist handling requirements at the start. Our freight and logistics team will review vehicle suitability, service responsibilities and the route interfaces needed for the movement.

SERVICE ENQUIRIES

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EXPLORE THE SERVICE

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Scan for the service scope
and enquiry options.



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Written confirmation defines service scope, responsibilities, charges, vehicle suitability, carrier acceptance and schedule assumptions. Route permissions, border decisions and specialist approvals remain shipment specific. Performing parties confirm operational arrangements. Imagery provides editorial context.